

Andrew DeMarsh

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Skills

Technical

- Languages including: Java, Python 3, Javascript, XML, HTML, BASH, KSH, FISH and SH.
- Database configuration and management in MySQL, MSSQL MongoDB, SQLite
- Process & task automation eg. BigFix, Ansible, Scripts.
- Linux/Unix administration AIX, Redhat, Debian, etc.
- ITIL Processes and related systems such as Remedy, Servicenow etc.
- Documentation creation using Javadoc, Wiki, Doxygen and by hand.
- Software & systems analysis

Interpersonal

- Abstract thinking
- Strong memory
- Communication
- Self-Managing
- Flexible
- Responsible
- Reliable
- Good deportment

Education

Systems Analyst Program

Sheridan College, Brampton, ON
September 2013 – December 2017

Work Experience

Infrastructure Support Specialist - Summer 2015 - Present

Brampton, ON & Markham, ON

Employer: Teranet

Requirements:

- Day to day operational support of computers and network components including hardware, software and troubleshooting.
- Installation, configuration, patching, operation and maintenance of systems hardware, software and related infrastructure.
- Ensure IT interactions are followed through to resolution, maintain appropriate records and documentation.
- Assist in developing and documenting improvements to current processes.
- Perform other duties and special projects as assigned.

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Summer Relief Tire Inspector - Summer 2013, 2014

Napanee, ON

Employer: Goodyear Tire and Rubber Company.

Requirements:

- Know and be able to identify in a 25 second timeframe over 300 different tire defects
- Comply with OSHA safety regulations as well as the lock-out tag-out program
- Identify defects or other problems that could effect product quality and customer safety
- Work safely and efficiently in a stressful environment
- Be respectful and kind when representing goodyear exemplifying the “*Protect Our Good Name*” policy

Volunteer Experience

Peel Region Amateur Radio Club A.R.E.S - 2018 to Present

Brampton, ON

Place: Peel Region

Summary: Members of the Amateur Radio Emergency Service Take part in:

- Network Traffic control
- Emergency management setup
- Radio Equipment Operation
- Emergency management presentations
- Safety and emergency response education
- Necessary functions of a public safety organization

Junior Firefighter - 2010 to 2014

Center Hastings, ON

Place: Huntingdon Fire Department Station #1

Summary: Junior firefighters respond to Emergency and non emergency calls assisting with:

- Traffic control
- Secure Contained Breathing Apparatus (SCBA) Refilling
- Equipment inspection
- Fire safety presentations
- Fire prevention education
- Necessary functions of a public safety organization

Hobbies and Interests

- Programming
- Fishing
- Camping
- Travelling
- Free/Open Source Operating Systems
- Electronics
- Astronomy
- Amateur Geology
- Multimedia
- Drinking Coffee

References

Available Upon Request